

STAFF REPORT

DATE: August 8, 2022
TO: Sacramento Regional Transit Board of Directors
FROM: Henry Li, General Manager/CEO
SUBJ: GENERAL MANAGER'S REPORT

RECOMMENDATION

No Recommendation - For Information Only.

Major Project Updates

Oral Report

SacRT Meeting Calendar

Regional Transit Board Meeting

August 22, 2022

SacRT Auditorium / Webconference

5:30 P.M

Quarterly Retirement Board Meeting

September 14, 2022

SacRT Auditorium / Webconference

9:00 A.M

Mobility Advisory Council Meeting

September 1, 2022

SacRT Auditorium / Webconference

2:30 P.M

SacRT Community Blog

In an effort to better connect with our community and riders, SacRT launched the "SacRT in the Community" blog to share positive stories about riders, community partnerships, and staff. The first feature highlights the journey of a groom and his groomsmen using SacRT light rail to get them to the church on time to tie the knot with his bride-to-be. Visit sacrt.com/blog to read this story. If you have a SacRT story you want shared on our blog, submit it to SacRT at marketing@sacrt.com.

September Service Changes

Effective Sunday, August 28, 2022, SacRT will make minor service adjustments to four bus routes:

- Route 33 (Dos Rios): Service on D Street will be re-routed to C Street. This adjustment will not impact the schedule or any bus stops.
- Route 134 (McKinley Commuter): Changes will be made to the route map only to reduce the operation on narrow streets.
- Route 142 (Airport Express): Service frequency will remain every 60 minutes; however, schedules will be adjusted to run in between Yolobus Route 42.
- Route E110 (Elk Grove Promenade): Route will be extended from Kaiser Medical Center to serve Promenade Parkway at Sky River Casino. This adjustment will not impact the schedule.

Effective Monday, August 29, 2022, SacRT will expand the following SmaRT Ride zones:

- Elk Grove SmaRT Ride: The new Elk Grove SmaRT Ride service area will expand west from Waterman Road and Bradshaw Road to Elk Grove-Florin Road, south of Calvine Road and Grant Line Road. The expanded service provides connections to bus route E113, Elk Grove High School, Elk Grove Library, Elk Grove Adult Education Center, Elk Grove Food Bank, Old Town Plaza, Elk Grove Regional Park, and several grocery stores
- Natomas-North Sacramento SmaRT Ride: The Natomas-North Sacramento zone will be expanded to McClellan Park, serving the VA Medical Clinic and businesses in the southwestern part of McClellan Park.

Last month, the Downtown-Midtown-East Sacramento SmaRT Ride zone was expanded to serve a stop in Mirasol Village in the River District, and the SMUD Museum of Science and Curiosity on Jibboom Street.

SmaRT Ride is SacRT's on-demand rideshare shuttle service where customers can use a smartphone app to request a ride that will pick up and drop them off within the service zone boundaries. Visit sacrt.com/smartride for maps and details.

Back to School with RydeFreeRT

Students heading back to school can take advantage of SacRT's RydeFreeRT program for youth in grades TK through 12th. With RydeFreeRT, youth can ride the entire SacRT transit network, including SacRT buses, light rail, and SmaRT Ride on-demand microtransit service for FREE any time, anywhere during regular service hours.

Students should have received the new RydeFreeRT cards, which are valid from June 1, 2022 through June 30, 2023, from their school prior to the summer break. Students and youth who do not have a RydeFreeRT card, can visit SacRT's Customer Service and Sales Center located at 1225 R Street (adjacent to the 13th Street Station) or Sacramento County public libraries to pick one up.

Youth who are experiencing homelessness or taking part in foster programs can also participate in the program, regardless of current residence or school address. The

RydeFreeRT program does not apply to those over 18 years old that are pursuing their GED. For more information, visit rydefreert.com or call 916-321-BUSS (2877).

How to Do Business with SacRT

SacRT is holding a series of free webinars to share how to do business with us. SacRT purchases supplies such as IT equipment, furniture, office equipment and supplies, bus and rail parts and related supplies, janitorial supplies, and PPE to name a few. We also procure services such as janitorial, pest control, equipment, facility repair and preventive maintenance, printing, various professional and A&E services, and construction projects along the light rail system and other district facilities.

Webinar Dates:

- Thursday, August 25, 2022, 9 AM - 10 AM
- Thursday, October 13, 2022, 9 AM - 10 AM

Sign up here:

https://us06web.zoom.us/webinar/register/WN_4LT3b7bSBS7ub6Gm32A7g

Webinar description: California Capital PTAC is offering a 60-minute informational webinar focusing on all of the intricacies of Doing Business with SacRT.

The webinar will cover:

- What SacRT procures and who has contracting authority
- SacRT's procurement process
- How to register your firm in PlanetBids
- SacRT's Small and Local Business and DBE Programs and the mandatory certifications related to these programs
- How to search for SacRT solicitations
- Tips for success
- How to get help

Responses to Questions Raised at Previous Board Meeting

During Board meetings, we have heard from customers who want to be informed about bus arrivals and how they can track cancellations. SacRT is encouraging riders to get personalized alerts for individual bus routes and bus stops, by creating a free account at bustracker.sacrt.com. Customers also have the option to add a "favorite" bus stop.

Don't have a smartphone or internet access? No problem, customers can call SacRT's Customer Service line at 916-321-BUSS (2877) and select option #1 to enter the bus route and bus stop number to get automated arrival time during regular service hours seven days a week, or hold to speak to a Customer Service Representative Monday through Friday from 6 a.m. to 7:30 p.m., and Saturday and Sunday from 7 a.m. until 4 p.m.

A question was raised during the meeting about SacRT's High Capacity Bus Corridor planning work. On May 10, 2021, the SacRT Board of Directors approved the High Capacity Corridor Study.

SacRT was awarded a Caltrans Sustainable Communities Planning Grant in October 2018 in the amount of \$265,000 to fund the High Capacity Bus Study for the Capital Region and start the early planning for potential “Bus Rapid Transit (BRT)” referred to as High Capacity Transit. This was a follow-up to the work completed during the development of the SacRT Forward bus network in which staff would identify corridors best suited for High Capacity Transit improvements.

The study assesses opportunities for High Capacity Bus Service along congested corridors in the Sacramento region, including Stockton Boulevard, Florin Road, Sunrise Boulevard, Arden Way, and Watt Avenue. For more information, please view [SacRT's High Capacity Corridor Plan](#).